

## Rates 2012

CAMPING***		OFF-PEAK SEASON	MID-SEASON	PEAK SEASON
		April 6 to June 23 01-30 September	June 23 to July 7 August 18 to September 1	July 7 to August 18
Rent for pitch for 2 people and 1 car	Per night	15€	20€	25€
Per additional vehicle	Per night	1€	2€	3€
Per additional adult	Per night	3€	4.50€	6€
Per child (from 2 to 13)	Per night	2.50€	3€	3.50€
Pets (one pet only per pitch)	Per night	2.50€	3€	350€
6 Amp electrical connection	Per night	3€	3€	3€
Visitor Baby kit (high chair, bed and bath)	Per week	3€ 30€	3€ 30€	3€ 30€
Rental of fridge with electrical connection	Per night	9€	9€	9€
Rental electrical connection	Per night	1€	1€	1€

MOBILE HOME (TRAILER)		OFF-PEAK SEASON	MID SEASON	PEAK SEASON
4/6 beds Air Conditioning	Week/Night	370€/60€	470€/70€	680€/100€
5 beds Air Conditioning	Week/Night	320€/60€	420€/65€	630€/90€
4 beds Air Conditioning	Week/Night	280€/50€	380€/60€	590€/85€
CANVAS BUNGALOW		OFF-PEAK SEASON	MID SEASON	PEAK SEASON
4 beds without sanitary facilities	Week/Night	200€/40€	300€/55€	460€/70€
Cancellation insurance				
Pitch only (Cancelled before one month before holiday date)		15€	15€	15€
Per week's rental per lodging		20€	20€	20€
Per night's rental		5€	5€	5€

Rental of sheets 1 or 2 people: 15€

Housekeeping charge (clean-up) 60€ (optional) required for leasing with an animal.

Booking: 20€. Deposit: 20%. **Credit cards only accepted in July and August.**

Visitor's Tax: 0.55€/person (over 13).

## BOOKING AGREEMENT AND ACCEPTANCE OF RULES

**LETS:** Rentals run from Saturday 4.30pm to Saturday 10.00am.

Pitch rentals run from 2.00pm to Noon.

The reception desk is closed between Noon and 2.00pm.

## HOW TO BOOK

Booking requests can only be made with our booking form or on our web site. Once we have received your booking request, your deposit and your booking fee of 20€ we will send you a booking confirmation if there is space available. Minors must be accompanied by their parents or legal guardians. The number of people occupying a let must not exceed the maximum authorised limit.

## HOW TO PAY

1- **For a pitch** a 20% deposit must be paid when the booking is made. **The balance must be paid on arrival** before the pitch is occupied. **Holidays not booked in advance must be paid for between 9.00am and Noon the day before your departure..**

2- A deposit of 20% of the total price of the services ordered must be sent with the booking order and the balance paid at least 30 days before your arrival. We accept French cheques, French holiday vouchers, cash and credit cards only in July and August.

## HOW TO CANCEL

1- **If Camping Universal cancels your booking:** Unless caused by events outside our control (force majeure) leading us to cancel to protect the safety of our clients you will be reimbursed everything already paid except the booking fee of 20€.

2- **If YOU cancel the booking:** If you cancel the booking before the start of your holidays we keep the deposit you have paid. If you cancel within one month before the start of your holidays or if you leave before the end of your tenancy as shown on the booking form, you will not be reimbursed.

**You can take out cancellation insurance. The costs are shown in a separate document.**

## DAMAGE

Camp-site equipment and installations must be used for their original purpose. All damage to buildings, loss or destruction of furniture and fittings in the lodging or shared buildings must be paid for by the person doing the damage or causing the loss. This applies both to tenants and their visitors. Campers must have third party liability insurance.

## DAMAGE DEPOSIT

- 150€ for a canvas bungalow
- 300€ for a mobile home
- 100€ for a fridge rental

The damage deposit covers losses and possible damage and will be reimbursed within 8 working days after an inspection shows you are not liable for deductions. **Your rental accommodation must be returned perfectly clean.** If this is not the case we will deduct 60€ will from your deposit for housekeeping.

Your deposit cheque will either be posted to you or given back when you when you leave.

**Inspections and inventories are only made on Saturdays between 7.00 and 10.00am.**

## PETS

Your pet is only allowed on the camp site if you declared it when you made the booking and/or it does not disturb the peace and safety of other campers. It must be kept on a lead at all times and have a valid vaccination certificate which you must present. **Only one pet per pitch.**

Housekeeping charge (clean-up) required for leasing with an animal.

## HOUSE RULES AND DISTURBANCES

**Peace at night:** camp-site residents must obey camp site rules. **The barrier at the entrance to the camp-site is closed from 11.00pm to 7.00am and you must not make any noise.** **Disturbances:** Each tenant is responsible for the disturbances caused the people in their party. If any resident causes a disturbance or damages any installation, the camp site owners can immediately terminate the lease agreement unilaterally, without any reimbursement whatsoever without prejudice to any other claims for damages and claims by third parties. The camp-site receives a music group once a week which plays until 1.00am.

**Swimming pool rules:** bathing shorts and jumps into the pool are prohibited.

## LIABILITY

The camp-site's liability is limited to its legal obligations and is not responsible for:

- Theft, loss or damage of any kind during or following a stay.
- Nuisance caused by natural phenomena (weather, mosquitoes, plant louses, etc....)
- Breakdown or breakage of the technical equipment, breakdown or closure of camp-site installations. Specific measures taken by the camp-site management of to limit access to some installations including the swimming pool to respect safety requirements or scheduled maintenance work. The camp-site expressly reserves the right to modify the design and layout of the camp-site.
- The damage deposit does not limit responsibility; the tenant must hold third party liability insurance.
- All disputes concerning the interpretation and execution of this contract and subsequent occurrences will only be heard by the court sitting in Alès (30), France. The applicant for space reservation agrees that he or she has read and is fully familiar with the terms and conditions of this general tenancy agreement and accepts them specifically and in their entirety .

For this reason **the applicant pays a deposit of 20% of the total amount of the Rental plus a 20€ booking fee plus the amount of the cancellation insurance (optional) to "Universal Camp-site"**

## CANCELLATION INSURANCE

### *How the cancellation insurance policy works*

#### **The client cancels more than 30 DAYS before the planned arrival date**



The client is reimbursed the deposit paid up to a limit of 20 % of the total cost of the stay.

#### **The reason for the cancellation occurs LESS THAN 31 DAYS before the planned arrival date.**



The client is reimbursed the full amount of the deposit paid but pays the full amount due to the camp site for the holiday.

#### **Early departure DURING THE HOLIDAY**



The client is reimbursed for the days not used.

Before your departure or during your stay, the cancellation insurance covers the expenses of breach of contract if one of the following events occurs:

- Disease, accident or death affecting a member of your family.
- Complications of pregnancy before the 7<sup>th</sup> month.
- Major damage to your property requiring your presence.
- Job loss
- The award of a limitless job contract.
- Accident or theft of your vehicle and/or caravan during your journey.

(Full policy terms and conditions are available from the insurer upon request::

SART Insurances +33 (0) 5 56 54 32 17-Email: [annulresa@sart-assurance.com](mailto:annulresa@sart-assurance.com))

Cancellation insurance costs:

- ◆ **15€ per pitch (before 1 month prior to arrival)**
- ◆ **20€ per week of rental per lodging**
- ◆ **5€ per night of rental.**